

Privacy Policy: Xander by Tribage App Studio (Part of the EverAfrica Group)

Overview

This Privacy Policy describes the information collected through our mobile applications and website and how we use that information.

Your privacy is important to us, and we are committed to protecting your privacy whenever personal information is requested from you.

“Us”, “our”, “we” means Xander and associated companies.

Information we collect is limited

When downloading and using our mobile applications for children, we don't request or collect any personal information about you or your device. Email addresses of parents who opt to subscribe to our newsletter are collected voluntarily via our website and are used only for the purpose of sending newsletters.

Children's Online Privacy Protection Act (“COPPA”)

We comply with COPPA, as we don't collect personal information from children under the age of 13.

Support requests via Email

Users seeking support can contact us via our website on hello@xander.co.za. Such support requests and related support information are used for resolving user queries only.

Sharing and disclosure of personal information

User email addresses are used only for the purpose of sending newsletters and resolving customer support. We will not rent, sell or share your email

address with anyone.

Push Notifications

Apple's push notification process provides us with a token that is device specific in order to send notifications to your device. This token is used only to send push notifications, it is not shared or disclosed. To turn off notifications go to "Notifications" tab within iOS "Settings."

Cookies

A cookie is a piece of information that is deposited on your device by your browser when you visit our website. On revisiting our website, our server will recognize the cookies, giving us information about your last visit to improve the quality of our service. Most browsers accept cookies automatically, you can disable cookies to prevent automatic acceptance.

Third party links

We apply this Privacy Policy to this website and the products and services affiliated with it. We do not have control over the policies of other companies, individuals or organizations to which we may provide hypertext links. To the extent that we are reasonably able, we will only provide links to other sites that follow a similar ethical policy.

Changes to privacy policy

We may amend this Privacy Policy, the information used will be subject to the Privacy Policy at the time that the information was collected.

Contact

If you have any questions or concerns regarding this Privacy Policy, please send us an email at hello@xanderafrica.com.

This policy was updated on the 6th July 2017.